

Rolling Meadows Police

The Rolling Meadows Police Department is available to you 24 hours a day and 7 days a week. "We are Dedicated to Excellence" and here to serve and protect our residents. This forum should not be used to report emergencies or in progress calls. Please call 911 immediately. This forum is for you to ask us questions and provide information if you so choose

cityrm.org

More info..

Activity



Rolling Meadows Police Join Neighbor's App by Ring

Social Media Officer-Sergeant John Manfredi from Rolling Meadows Police 20 Mar

127

Rolling Meadows residents! We're excited to announce that the Rolling Meadows Police Department has joined Neighbors by Ring! The 'Neighbors' app is a digital neighborhood watch right on your phone where you can get real-time crime and safety alerts from your neighbors and law enforcement.



Rolling Meadows Police will be using 'Neighbors' to monitor crime in your area and send you updates on key crime incidents so you can all stay informed. By working together, we can all make Rolling Meadows a safer community.

Download the free 'Neighbors' app today to see what's happening in your neighborhood by going here <https://download.ring.com/rollingmeadows> .. or texting rmpd to 555888 from your smartphone.

If you have any questions about the app please reply to this post.

Thanks,

Sgt. Manfredi

Get Real-Time Crime and Safety Alerts With the N...
Download the free Neighbors App to get real-time crime an ...
555888.COM

20 Mar Subscribers of Rolling Meadows Police in Crime & Safety

THANK ! 1

REPLY ! 6



Neighbors by Ring
Memorandum of Understanding

This agreement is entered into this 28th day of January, 2019 by and between Ring LLC ("Ring") and Rolling Meadows ("Agency"), (collectively the "parties") and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app ("Ring Neighbors") and encourage community engagement as we work together to make Rolling Meadows ("City") neighborhoods safer.

- ☐ Neighbors by Ring app ("Neighbors App") is a digital neighborhood watch that both law enforcement and the public may access free of charge by downloading the Neighbors App (iOS and Android).
- ☐ The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- ☐ As part of the program, Agency may:
 - o Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
 - o Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

Ring

- ☐ Make the Neighbors App available to City residents free of charge.
- ☐ Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

Agency

- ☐ Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.

Press Release

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party's name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency's participation in the Neighbors App.

Term

Agency's participation in the program shall commence upon Agency's acceptance of these program terms. Either party may terminate Agency's participation in the program at any time by providing 30 days' written notice to the other party; provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days' written notice to Agency.

Privacy and Terms of Use



Ring will not provide any customer personal information, including video footage, to Agency without the prior consent of the owner or properly issued legal process that complies with federal and state law, as applicable. Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.

Compensation


At no point shall either party receive compensation from each other as a result of this program.

Confidentiality

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

RING LLC

Date: February 1, 2019

By: 
DocuSigned by:
0E0A3DBB5C7B452

Name: Melvin Tang

Title: VP

Agency

Rolling Meadows Police Department

Date: 1-29-19

By: John Nowacki

Name: 

Title: Chief of Police

PRESS RELEASE
ROLLING MEADOWS POLICE DEPARTMENT



Chief John Nowacki
3600 Kirchoff Road
Rolling Meadows, IL 60008
TEL: 847-255-2416
FAX: 847-506-0297

FOR IMMEDIATE RELEASE

Rolling Meadows Police Department Joins 'Neighbors' by Ring to Provide Users with Real-Time, Local Crime and Safety Information

Neighbors aims to reduce crime in neighborhoods by connecting people, security cameras and law enforcement.

Rolling Meadows, IL. Today, March 20, 2019, the Rolling Meadows Police Department announced that it has joined the Neighbors app by Ring which is available via iOS/Android to provide the Rolling Meadows community with real-time, local crime and safety information. The Neighbors network already has millions of users and has been instrumental in catching package thieves, stopping burglaries, recording suspicious persons, and keeping neighborhoods safe.

Rolling Meadows residents can download the free Neighbors app, join their neighborhood, and use the app to monitor neighborhood activity, share crime and safety-related videos, photos and text-based posts, and receive real-time safety alerts from their neighbors, local law enforcement, and the Ring team.

Rolling Meadows Chief of Police John Nowacki said, "The Neighbors app makes it easier than ever for residents to keep one another informed of local crime and safety situations using photos, videos and text-updates shared directly from their smartphones," Chief Nowacki also said. "Now that local law enforcement can join in, the conversation is more likely to benefit all of us by helping to solve potential crimes in the area, and I think it may be a way to deter criminal activity from happening as well."

Jamie Siminoff, the Chief Inventor and Founder of Ring, said: "We're excited to have the Rolling Meadows Police Department join Neighbors to keep their community up-to-date on local crime and safety information. Over the past few years we have learned that, when neighbors, the Ring team, and law enforcement all work together, we can create safer communities. Neighbors is meant to facilitate real-time communication between these groups, while first and foremost maintaining neighbor privacy. By bringing security to every neighbor with the free Neighbors app, the Rolling Meadows community can stay on top of crime and safety alerts as they happen."

Chief Nowacki learned about the Neighbor's app by Ring when he spoke to one of his supervisors and thought that this would be a great tool to assist the police department in their crime fighting efforts, "Another great feature about this program is that anyone can use this app even if they don't have a Ring or other home security device," said Chief Nowacki. "I also want to stress that we as a police department cannot see into the residents cameras, it is only the residents who opt-in and chose to share the videos with us. This gives our residents complete control on what information they decide to share with us."

The Rolling Meadows Police Department will also be able to write their own posts and help spread information about recent crimes in the area, or real time crime information. The Neighbors app by Ring is completely free to anyone and Rolling Meadows residents do not need to have a camera in order to participate in this program.

The Rolling Meadows Police Department is among agencies in Illinois to partner with Ring for this crime fighting tool.

Like other social media sharing platforms, the Neighbors app is not meant to replace 911. If Rolling Meadows residents see a crime or suspicious activity occurring they are asked to immediately dial 911.

The Neighbors app for Rolling Meadows residents to download is completely free and is available in the Apple Store or Google play at: <https://download.ring.com/rollingmeadows> or by texting rmpd to 555888 from your smartphone.

If a Rolling Meadows resident would like more information on this program please contact Sgt. John Manfredi at 847-870-2642.

About Neighbors

Neighbors is a neighborhood watch app that provides real-time, local crime and safety information. Download the free Neighbors app (iOS/Android), join your neighborhood, and use the app to: monitor neighborhood activity; share crime and safety-related videos, photos and text-based posts; and receive real-time safety alerts from your neighbors, local law enforcement and the Ring team. Download Neighbors (iOS/Android) today to join your digital neighborhood watch. For more information visit www.ring.com/neighbors.

About Ring

Ring's mission is to reduce crime in neighborhoods by creating a Ring of Security around homes and communities. Ring is an Amazon company. The Ring product line, along with Neighbors by Ring, enable Ring to offer affordable, whole-home and neighborhood security devices and services. In fact, one Los Angeles neighborhood saw a 55 percent decrease in home break-ins after Ring Doorbells were installed on just ten percent of homes. For more information, visit www.ring.com. With Ring, you're always home.

Neighbors App by Ring + Local Law Enforcement

Initial Partnership Announcement

Key Talking Points

- The [AGENCY] is excited to join the Neighbors app by Ring as a new way to provide real-time crime and safety information to our community.
- Ring launched the Neighbors app in May of 2018 as a free way for community members and local law enforcement to share real-time local crime and safety information whether or not they own a Ring device.
- The Neighbors app network has millions of users across the nation and has already been instrumental in catching package thieves, stopping burglaries, and keeping neighborhoods safe.
- **[CITY] residents can text 'CODE' to 555888 from their smartphone and instantly the Neighbors app for free on iOS and Android.**
- Once downloaded, residents can join their digital neighborhood and use the app to: monitor neighborhood activity; share crime and safety-related videos, photos and text-based posts; and receive regional safety alerts from their neighbors, local law enforcement and the Ring team - all in real time.
- **Through partnering with Neighbors by Ring, [AGENCY] will be able to:**
 - Send alerts to Neighbors about local crime and safety incidents in the area in real-time.
 - Request information about local crime and safety situations from Neighbors who opt-in to sharing for a particular request.
 - Work together with the local community to build trust and make neighborhoods safer.
- **Like other social media sharing platforms, our participation on the Neighbors app is not meant to replace 911.** If residents see a crime occur they are encouraged to immediately report the incident through official department channels.
- **All tips shared via Neighbors are anonymous unless residents choose to identify themselves,** as anonymous tips are an important tactic already used to solve crimes.
- **This does not grant law enforcement access to cameras or user data.** Law enforcement can only view content posted by users to the Neighbors app or that they have decided to share with us directly in response to a specific request.
- **You do not need to own a Ring device or any other home security system in order to download and use the Neighbors app.** Local residents are encouraged to download the free Neighbors app in order to keep up with real-time crime and safety updates and participate in the digital neighborhood watch straight from their smartphones.

Reactive Q&A

Neighbors & Law Enforcement Partnerships

- **What is the partnership benefit?**
 - The Neighbors app lets you easily share and communicate with your neighbors about crime and safety so you have real-time, local crime data at your fingertips. The Neighbors app facilitates communication between neighbors, which is a crucial element of crime prevention.
- **How is Neighbors different from other platforms / Apps?**
 - Neighbors is about crime and safety only.
 - Residents must verify location in order to post / comment.
 - All users post anonymously (like a tipline)
 - Law Enforcement can view what residents are sharing, engage the public in their investigations and provide residents with hyper-local crime and safety information.
 - **Neighbors features allows it to function as a true digital neighborhood watch.**
- **Is law enforcement able to access user data or cameras through Neighbors?**
 - No user data, or even the existence of a camera at a specific location, is shared without prior consent of the device owner. Law enforcement can only see posts that users share publicly; they do not have access to users' devices, video or data.
- **Why is law enforcements participation on the app useful?**
 - Neighbors enables [agency] to:
 - Share important crime and safety updates with local communities in real-time.
 - Request information about local crime and safety situations from Neighbors who opt-in to sharing for a particular request.
 - Work together with the local community to build trust and make neighborhoods safer.
- **Does the Neighbors app collaborate with other apps like Facebook and NextDoor that get used by neighborhoods?**
 - Yes, Neighbors posts are shareable with other major social platforms. We encourage users to share crime posts to build awareness of local incidents and help identify criminals acting in the area.
- **Can only Ring videos be shared on Neighbors?**
 - No. All videos, images, and text can be uploaded and posted to Neighbors. Videos from all cameras can be uploaded.
- **How does Ring Neighbors work with law enforcement? How much access does law enforcement have to my Ring device? If any?**
 - Neighbors users can choose whether to share their Ring videos with law enforcement in the app.
 - Law enforcement can view the publicly available content in the Neighbors app and request content from Neighbors in a certain area and time range where an incident may have occurred. If law enforcement is interested in seeing a certain video, Ring will ask the user if he/she is willing to share footage with law enforcement. The police do not have a way to contact users outside of the app, which keeps identities hidden.
- **How many agencies have partnered with the Neighbors App?**

****FOR INTERNAL USE ONLY****

- Dozens of agencies nationwide have joined the Neighbors App and are currently using it to engage with their communities.

Sample In-App Alert

- **What:** Custom In-App Alert to inform existing users once an LEA has officially joined the Neighbors app and is able to start using the various portal features to engage the community.
- **When:** 10AM (PST) on the day of Onboarding (unless LEA confirms otherwise).
- **Who:** From Ring, to existing Neighbors app users within the LEA's jurisdiction
- **FYI / IMPORTANT:** Additional public announcement plans and materials (i.e. press release, social media, etc) must be confirmed with Ring PR (Morgan@ring.com) and released by LEA prior to any broader discussion of the App or partnership with the public or press.

Standard In-App Alert Verbiage (below) & Sample Screenshot (see left)

[Agency Name] has joined Neighbors

Your Ring Neighborhood just got a whole lot stronger.

We're excited to announce that the [Agency Name] has joined Neighbors! This will allow [Agency Acronym] to post crime and safety incidents directly to your Neighbors feed to keep you informed of critical events. It will also allow [Agency Acronym] to see Neighbors posts so they can monitor suspicious activity and respond.

The more you post critical events, the more [Agency Acronym] can help. By working together, we can all make [City/County] a safer community.

(See Sample User View Left)



###

Sample Social Media Announcements

(For same-day distribution as press release)

Social Media Announcement Templates Included Below

1. Facebook
2. Nextdoor
3. Twitter

Important: Be sure to include your Department's unique 'Neighbors App' attribution link and simple text code (as provided by your Account Manager) in all social media posts and other outreach materials involving the Neighbors app as a way to continuously drive downloads and engagement.

#1: Facebook

We're excited to announce that the [Agency Name] has joined Neighbors by Ring! The 'Neighbors' app is a digital neighborhood watch right on your phone where you can get real-time crime and safety alerts from your neighbors and law enforcement.

[Agency Acronym] will be using 'Neighbors' to monitor crime in your area and send you updates on key crime incidents so you can all stay informed. By working together, we can all make [City/County] a safer community.

Download the free 'Neighbors' app today to see what's happening in your neighborhood: [ATtribution LINK]

*****Attach Neighbors Image*****

#2: Nextdoor

Subject: *Rolling Meadows Police has joined Neighbors by Ring*

We're excited to announce that the Rolling Meadows Police Department has joined Neighbors by Ring! The 'Neighbors' app is a digital neighborhood watch right on your phone where you can get real-time crime and safety alerts from your neighbors and law enforcement.

Rolling Meadows Police will be using 'Neighbors' to monitor crime in your area and send you updates on key crime incidents so you can all stay informed. By working together, we can all make Rolling Meadows a safer community.

Download the free 'Neighbors' app today to see what's happening in your neighborhood by going here <https://download.ring.com/rollingmeadows> or texting rmpd to 555888 from your smartphone.

*****Attach Neighbors Image*****

#3: Twitter

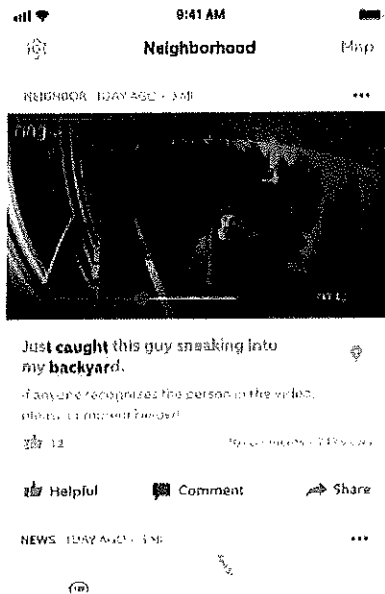
Sample Tweet #1:

The RMPD is excited to join Neighbors by @Ring, a digital neighborhood watch app that sends you crime and safety alerts from your neighbors and the @meadowspolice. Join us by downloading the free 'Neighbors' app here: <https://bit.ly/2HF0id6> text RMPD to 555888 from your smartphone.

Sample Tweet Version #2:

By working together, we can make #rollingmeadows safer. That's why RMPD is excited to join 'Neighbors' by @Ring; a free app that lets you join your digital neighborhood watch and receive real-time crime and safety alerts from your neighbors & @meadowspolice. Download the 'Neighbors' app today <https://bit.ly/2HF0id6>

Neighbors Image:



The New Neighborhood Watch



Best Practices

See how other departments utilize best practices for optimal results.

1 Commenting

Commenting on Neighbor Posts let's your community know your department is involved

Share updates on cases and trends in the area to let your community know you're taking action

Leave your name and direct contact information if you want more people to reach out with additional information

Remind neighbors to call or file a police report for suspicious videos

Neighbor 16 8d
I've shared this on the Watch FB Page.

Sergeant 8d
Thank you for sharing! The Police Department is currently investigating several entry to unlocked vehicles and a theft of vehicle in your area. We will be sending out a request for videos shortly, but we are encouraging all residents to remember to lock their vehicles at night and to make sure nothing of value is left inside of their vehicles. If anyone would have any information in regards to these incidents, please contact Officer [redacted] at (414) [redacted].

Neighbor 26 8d
Thanks for your post

Neighbor 20 14d
Firearms should not be left in a vehicle. They should be stored in a secured safe in the home.

Neighbor 29 13d
Update - We had the police here today to take a report. Also, bought another camera/floodlight for that side of the house.

Master Sergeant 11d
Glad you reported the crime to the Police Department! We will do our best to apprehend the suspect(s). -- Master Sergeant [redacted] Police Department, Public Affairs Office

2 Posting Alerts

Allows you to post directly into the Neighbors Feed and notify users in real-time

Suggested Content: BOLOs, requests for identification, safety announcements

Give your Alert an engaging title
-Let the community know you need and want their help

Option to include a photo or video

Not recommended for social announcements such as upcoming events, retirements, promotions, etc.

Police Department
Sep 19 2018
9/12 safety

Police Department Seeks Your Assistance

The Police Department is currently investigating several complaints from overnight, in which unknown individual(s) rummaged through several unlocked vehicles and stole an unlocked vehicle that belonged to one of your neighbors. The Police Department has sent out a request through this portal to you and your neighbors, encouraging everyone to share any video or information that they might have in reference to these incidents. The Police Department would also like to remind people to remove all valuables from their vehicles and to lock their vehicles prior to going to bed at night. If you have any information about these incidents, please contact Officer [redacted] at (414) [redacted].

3 comments · 1 view

30

Comment

Share

See how other departments utilize best practices for optimal results.

3 Driving Neighbors App Downloads

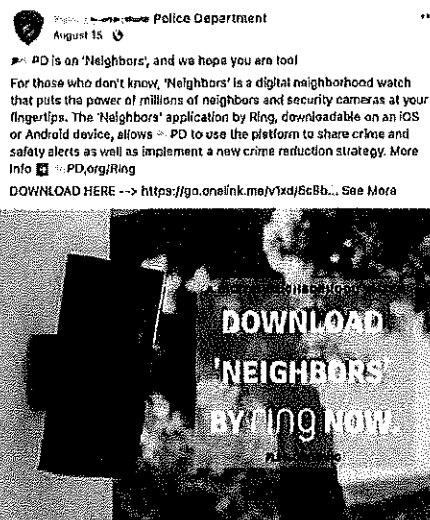
Grow your audience to create a bigger impact when posting Portal Alerts

Social Media is the most effective way to drive Neighbors App downloads

Always include your agency's unique download link in all outreach posts and materials

-Downloads via your link will build credits for your department towards Ring devices to distribute to your community

Be creative: it can be a post, a video, contest, or email newsletter

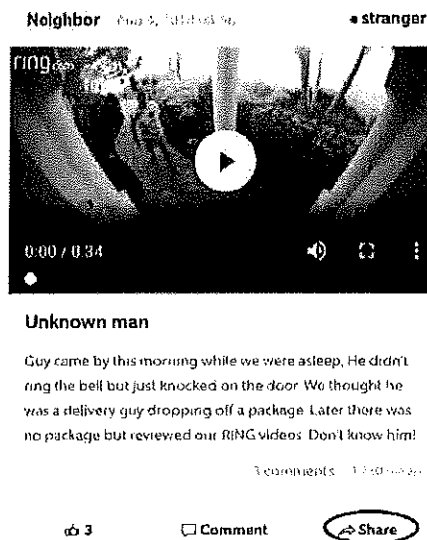


4 Sharing Neighbors Content

Identify a video shared by a neighbor into Portal of a crime being committed

Click "Share" in the bottom right corner to "copy link to clipboard"

Share onto Social Media pages



Verizon 3:19 AM 100%



Rolling Meadows

Neighborhood Crime Report

Sat 03/09 - Fri 03/15

See details on 1 crimes reported by Law Enforcement in your neighborhood last week.

NEIGHBOR 2 DAYS AGO • 2.6 MI



Stranger taking picture of our front d

Unknown person taking picture of our front

4

9 comments 913 views



Download the FREE Neighbor's App at the APP Store for iPhone or Google Play for Android devices.



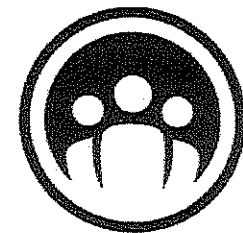
The New Neighborhood Watch



You can also text rmpd to 555888 from your smartphone.



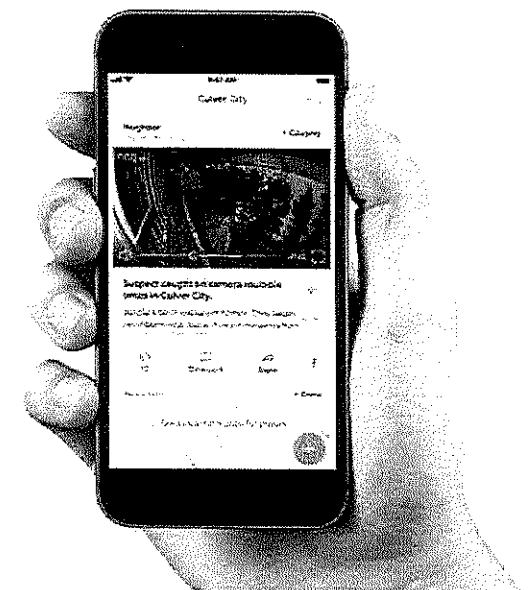
Rolling Meadows Police Department has joined Neighbors by Ring!



Neighbors by Ring

Neighbors by Ring is the new Neighborhood Watch that sends real-time crime and safety notifications directly to your phone.

Join the **Rolling Meadows Police Department** on the Neighbors App by visiting download.ring.com/rollingmeadows or text **rmpd** to **555888** to download the **FREE** app today!



Success Stories

See how other departments around the country are successfully using portal!

1 Winter Park Police Department, Florida

Thanks to video evidence shared through the Neighbors Portal, a community in Florida has one less criminal on the street.

Christian Esteban Sepulveda was arrested on August 15 for suspected arson. Winter Park Police submitted a video request to the 2000 block of Middleton Avenue and within an hour they received video of the suspect stealing from a nearby home.

The video helped local police tack on an additional charge for theft. Now, Sepulveda is being held without bail on five counts of burglary, two counts of arson and five additional charges. All thanks to diligent police work, active citizens and the Neighbors Portal.



2 Tampa Police Department, Florida

Thanks to information gathered from the Neighbors App by Ring and the Neighbors Portal, the Tampa Police Department has arrested a suspect involved in a local grand theft case.

After a package was stolen from his porch, Chris, a doctor from Tampa, shared a video of the incident on the Neighbors App by Ring. This helped police realize that the suspect was involved in multiple cases throughout the community.

This is a classic example of law enforcement working closely with the public to make the city safer," said Tampa Police Department Chief Brian Dugan. "The Neighbors App makes it easier for residents to look out for one another in their own communities and for law enforcement to quickly identify and apprehend criminals.

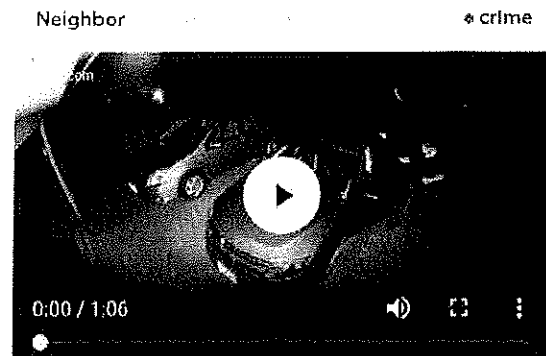


3 Green Bay Police Department, Wisconsin

Thanks to the community and their engagement in the Neighbors App, Neighbors have one less thief they need to worry about rummaging through their cars.

A neighbor posted this video to the Neighbors App on 9/21/2018. Another neighbor saw the video, recognized the suspect, and contacted the Green Bay Police Department with his name. The suspect was cited for two counts of theft.

This is the perfect scenario of a community taking a stand against crime. The Neighbors App allows users to see this video instantly to their phone after it was posted. Allowing one Neighbor to do their part and report this known suspect to the Green Bay Police Department resulting in an arrest.



West Side Thief! Stole gas cards and \$\$

Went through cars stole gas cards and \$\$, forgot the video on my phone mirror.

5 comments · 12 views

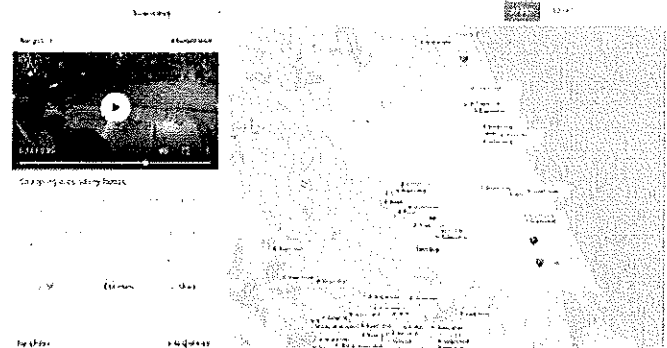
4 Volusia County Sheriffs Office, Florida

Quick reaction from the Volusia County Sheriffs Office puts one man behind bars an hour after video was shared to the Neighbors App of a suspect trespassing on a neighbors property.

On September 26, Steven Ludwig received motion-activated notifications from his Ring Video Doorbell Pro and Floodlight Cam. What he saw when he opened those notifications was a man posing as an A/C technician trespassing on his property. He used the two-way talk feature on his Ring device to scare the man off. Steven Ludwig quickly shared the videos with the Neighbors app and local law enforcement. Volusia County Deputies were able to view the video in real-time thanks to the Neighbors Portal. Frank Johnson, the man captured in the footage, was located only an hour and a half later.

All thanks to the collective efforts of active citizens and local law enforcement, this Volusia County neighborhood is becoming a safer community after putting away a suspect who had a long history of criminal activity.

ring



Share Your Success Stories!

Do you have a success story that you want to share with the community? Email your Neighbors Portal Account Manager and share your videos.

★ Social Media Officer-Sergeant John Manfredi (/profile/3284349/), Rolling Meadows Polic...
[Search Nextdoor](#)

LOST DOG

(/city/feed/?post=107126455)

This little guy was found in the area of California and Wilmette. Does anyone know the owner? He has a collar that says "Flash"

★ Home (/city/feed/)

Thank you!

() Messages (/city/inbox/)

Sgt. Manfredi

Metrics (/city/metrics/)

Invite Residents (/city/invite-residents/)

Events (/events/calendar/)

Neighbor's App

Directory (/city/directory/)

Add Staff Member (/add-staff-member/)

Forward to Police (/agency-settings/)

Agency User Community (<http://agencyforum.nextdoor.com/>)

(https://d3926qxcw0e1bh.cloudfront.net/post_photos/89/a0/89a0dad20f59556b38f227c789c5be93.jpg) (https://d3926qxcw0e1bh.cloudfront.net/post_photos/89/a0/89a0dad20f59556b38f227c789c5be93.jpg)

Settings (/city/account-settings/)

31 Mar · Subscribers of Rolling Meadows Police in 9 neighborhoods

(?) Help Center (/help/)

Reply

1 3 295 Impressions

See previous replies

★ Social Media Officer-Sergeant John Manfredi (/profile/3284349/) · 31 Mar

Thanks everyone! Dog has been reunited!

Michelle A. (/profile/25530035/), Brockway · 1 Apr

Oh good. He's a client at biscuits & Bows and we have a number

Thank

Reply


Add a reply...


★ Social Media Officer-Sergeant John Manfredi (/profile/3284349/), Rolling Meadows Polic...


Rolling Meadows Police Join Neighbor's App by Ring

(/city/feed/?post=105666665)

Rolling Meadows residents! We're excited to announce that the Rolling Meadows Police Department has joined Neighbors by Ring! The 'Neighbors' app is a digital neighborhood watch right on your phone where you can get real-time crime and safety alerts from your neighbors and law enforcement. Rolling Meadows Police will be using 'Neighbors' to monitor crime in your area and send you updates on key crime incidents. See more...


 Home (/city/feed/)


 Messages (/city/inbox/)

 Metrics (/city/metrics/)


 Invite Residents (/city/invite-residents/)

 Events (/events/calendar/)


 Neighborhoods (/city/neighborhoods/)

 Directory (/city/directory/)

(https://d3926qxcw0e1bh.cloudfront.net/post_photos/75/3d/753d5376a9c960bb24365f761b0a70b3.jpg)

 Add Staff Members (/city/add_officials/)

Get Real-Time Crime and Safety Alerts With the Neighbors App


 Forward to Police (/city/agency_settings/)


Download the free Neighbors App to get real-time crime and safety alerts from your neighbors, local law enforcement and t...

SHOP.RING.COM


 Agency User Community (http://agencyforum.nextdoor.com/)

20 Mar · Subscribers of Rolling Meadows Police

 Settings (/city/account_settings/)

 Reply

1 6 669 Impressions

 Help Center (/help/)

Mary M. (/profile/22978304/), Kimball Hill · 20 Mar

If we have ring already will we get updates on that app or do we need this separate one?

Thank Reply

Emmee D. (/profile/23985367/), Carriage Way · 20 Mar


Is Neighbors app specifically for "neighborhood watch" style communication with RMPD or is it a different app to replace NextDoor app? Thank you.

Thank Reply

Emmee D. (/profile/23985367/), Carriage Way · 20 Mar

We don't use Ring. Will downloading this Ring app allow us to participate without purchasing Ring?

Thank Reply

 Social Media Officer-Sergeant John Manfredi (/profile/3284349/) · 20 Mar

Emmee, Thanks for the question. It is the Neighbor's app by Ring. It does not replace Nextdoor. Just another tool to fight crime. With this app you do not need to purchase a Ring... See more

1

Emmee D. (/profile/23985367/), Carriage Way · 20 Mar

Search Nextdoor

Sure did! Thanks and have a safe day.

Thank

Reply



Social Media Officer-Sergeant John Manfredi (/profile/3284349/), Rolling Meadows Polic...



Home (/city/feed/)



Messages (/city/inbox/)

Add a reply...



Metrics (/city/metrics/)



Social Media Officer-Sergeant John Manfredi (/profile/3284349/), Rolling Meadows Polic...



Criminal Damage

Events (/events/calendar/)

(/city/feed/?post=92642315)

Between September 29th and 30th there was a rash of damage to vehicles with spray paint and eggs. The incident happened on Waverly Drive, Hawk Lane, Swallow Lane, and while cars were parked at a business. We are asking for anyone to look at their surveillance systems and see if there are any suspicious people or vehicles that may be on the video and to share a link to the video with us. Rolling Meadows is not the only

See more...



Add Staff Members (/city/add_officials/)

1 Oct · Subscribers of Rolling Meadows Police



Forward to Police (/city/agency_settings/)

Reply

5



1 · 808 Impressions



Agency User Community (http://agencyforum.nextdoor.com/)

carol c. (/profile/28398331/), Kimball Hill · 1 Oct



We're on Meadow Dr. across from Thrush and also had our guest's car egged and sprayed Sat. night - around midnight.

Settings (/city/account_settings/)



Help Center (/help/)

Add a reply...



Social Media Officer-Sergeant John Manfredi (/profile/3284349/), Rolling Meadows Polic...

National Night Out Today! Reminder

(/city/feed/?post=88694110)

Hello Everyone! Just a quick reminder that National Night Out is today, August 7, 2018, from 5:30 pm- 9:30 pm at the Community Center located at 3705 Pheasant Dr. We have a great FREE Entertainment lineup along with FREE Food from our vendors. Our vendors for food this year are: Grande Jakes Culvers JC Restorations Meijer Nothing Bundt Cakes Jimmy Johns Papa Saverios Jewel Free Water will also be provided. Our

See more...

7 Aug 18 · Subscribers of Rolling Meadows Police



Reply

4

· 92 Impressions



Social Media Officer-Sergeant John Manfredi (/profile/3284349/), Rolling Meadows Polic...

Search Nextdoor

Car Burglar

(/city/feed/?post=88351935)

We are asking for anyone's assistance in identifying the below individual so we can speak to him about some car burglaries that have occurred. This video is from a ring doorbell that was on Martin Lane.

**Home (/city/feed/)**

Please call 847-255-2416 if you know who this may be.

**Messages (/city/inbox/)**

Thank you,

**Sgt. Manfredi (/city/metrics/)****Live Residents (/city/livereidents/)**

(https://www.facebook.com/rollingmeadowspolice/videos/1749836855135135/)

**Events (/events/calendar/)****Neighborhoods (/city/neighborhoods/)****Directory (/city/directory/)****Add Staff Members (/city/add_officials/)****Forward to Police (/city/agency_settings/)****Agency User Community (http://agencyforum.nextdoor.com/)****Settings (/city/account_settings/)****Help Center (/help/)**

1 Aug 18 · Subscribers of Rolling Meadows Police

**Reply**

3 2 · 87 Impressions

**Cindy G. (/profile/24641234/), Kimball Hill · 1 Aug 18**

That's scary, we live on Martin Lane. I think I'll leave the outside lights on. I hope you catch him!

Thank

Reply

1

**Social Media Officer-Sergeant John Manfredi (/profile/3284349/) · 1 Aug 18**

Thank you. If you see anything suspicious call 911

1

Add a reply

Manfredi, John

From: Manfredi, John
Sent: Tuesday, January 01, 2019 2:57 AM
To: Jeremy Churak
Subject: RE: LAW ENFORCEMENT QUESTION-Neighbors app

Hello,

We are interested in the neighbor's app like you gave to Aurora Police in Illinois. I have sent inquiries in the past prior to Aurora Police getting the Neighbor's App. Could someone please get back to me so we can incorporate this with our residents. We have many residents that have a ring doorbell and would like this to be a tool to assist us in our crime fighting efforts.

I do work midnights but can adjust my schedule for phone calls etc..

Respectfully,

John

Sgt. John Manfredi
Rolling Meadows Police Department
3600 Kirchoff Rd.
Rolling Meadows, IL 60008
Direct Line: 847-870-2642
Dept: 847-255-2416
Fax: 847-577-5274
ManfrediJ@cityrm.org



From: Jeremy Churak [mailto:jeremy.churak@ring.com]
Sent: Tuesday, August 14, 2018 5:05 PM
To: Manfredi, John <ManfrediJ@cityrm.org>
Subject: Re: LAW ENFORCEMENT QUESTION-Neighbors app

Ok Lets plan on Thursday , what is the best number to reach you at?

On Tue, Aug 14, 2018 at 3:58 PM, Manfredi, John <ManfrediJ@cityrm.org> wrote:

Hi Jeremy,

I work mids, I will be available tomorrow after 6am. My hours are 10p-6am central time. If you have a day in advance where you can let me know, I may be able to adjust my schedule.

Thanks,

John

Get [Outlook for iOS](#)

On Tue, Aug 14, 2018 at 3:18 PM -0500, "Jeremy Churak" <jeremy.churak@ring.com> wrote:

Hi John,

Are you available today for a call?

Thanks,

Jeremy

On Thu, Aug 2, 2018 at 3:00 PM, Manfredi, John <ManfrediJ@cityrm.org> wrote:

I start work today at 6 pm central time. My direct line is (847) 870-2642. I will be there until 10 pm.

Thank you

Get [Outlook for iOS](#)

On Thu, Aug 2, 2018 at 1:18 PM -0500, "Jeremy Churak" <jeremy.churak@ring.com> wrote:

Good Afternoon Sergeant,

Thanks for reaching out. Is there a time this afternoon or tomorrow we can connect to have a call to go over everything we currently have to offer?

Thanks,

Jeremy

On Aug 2, 2018, at 2:07 PM, Manfredi, John <ManfrediJ@cityrm.org> wrote:

Thank you so much. I look forward to his email

Get [Outlook for iOS](#)

On Thu, Aug 2, 2018 at 12:22 PM -0500, "Kandyce Kerby" <kandyce@ring.com> wrote:

Hi John,

I'd like to introduce you to one of our Neighbor Representatives, Jeremy Churak, Jeremy will be able to shed some light on how law enforcement can join the Ring platform. Jeremy is traveling today and so he might be a little delayed in responding, however, he is happy to answer any questions you may have.

All the best,
Kandyce

On Thu, Aug 2, 2018 at 9:48 AM, Kandyce Kercy <kandyce@ring.com> wrote:

Hi John,

Thank you for reaching out. I will definitely forward your information over to our team who handles this and they can give you more information and answer any questions you may have regarding the Neighbors App. One of our representatives will be in contact with you shortly.

Thank you,
Kandyce

On Thu, Aug 2, 2018 at 1:22 AM, Manfredi, John <ManfrediJ@cityrm.org> wrote:

From: Manfredi, John
Sent: Thursday, August 02, 2018 3:21 AM
To: 'Kaitlyn.rosenthal@ring.com' <Kaitlyn.rosenthal@ring.com>
Subject: LAW ENFORCEMENT QUESTION-Neighbors app

Hello,

Can you or someone on your team explain to me how law enforcement is involved with the neighbors app. Do we download and register as rolling meadows police? I notice on the flyers there is a Deputy Carlson and states "A suspect has been arrested" obviously for advertising. However, how does a department get involved so the Deputy Carlson portion says Rolling Meadows Police or an Officers name and a subject in custody. Really confused about this, I can't find anything online. If you are unable to assist me can you forward my email to someone who can. National Night Out is coming in 5 days and I know this will be a question we will have to answer to our residents and visitors when displaying the ring booth.

Thank you for your time,

John

Sgt. John Manfredi

Rolling Meadows Police Department

3600 Kirchoff Rd.

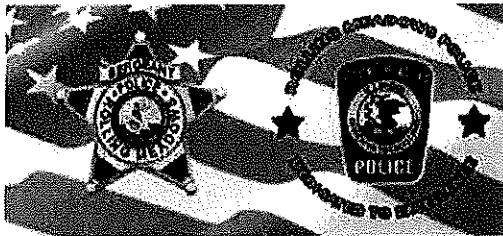
Rolling Meadows, IL 60008

Direct Line: 847-870-2642

Dept: 847-255-2416

Fax: 847-577-5274

ManfrediJ@cityrm.org



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--
Kandyce Kercy, Customer Satisfaction Manager

ring

1523 26th St
Santa Monica, CA 90404
Kandyce@ring.com

--
Kandyce Kercy, Customer Satisfaction Manager

ring

1523 26th St
Santa Monica, CA 90404
Kandyce@ring.com

--
Thank you,

Jeremy Churak
Account Manager
Jeremy.Churak@Ring.com



1523 26th St.
Santa Monica, CA 90404

LAPD Crime Study: Ring Partners with LAPD to Reduce Crime in Wilshire Park
Shark Tank: Shark Tank's Biggest Company (password: ring)
LA Times: Ring modernized the doorbell, then went to war against crime
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--

Thank you,

Jeremy Churak
Account Manager
Jeremy.Churak@Ring.com



1523 26th St.
Santa Monica, CA 90404

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)
Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)
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Manfredi, John

From: Manfredi, John
Sent: Tuesday, January 01, 2019 2:59 AM
To: Will Thorson
Subject: RE: Rolling Meadows National Night Out-Question

Hi Will,

Anything about the Neighbor's App that I inquired about a while ago and was already incorporated in Aurora IL.

Thanks,

John

Sgt. John Manfredi
Rolling Meadows Police Department
3600 Kirchoff Rd.
Rolling Meadows, IL 60008
Direct Line: 847-870-2642
Dept: 847-255-2416
Fax: 847-577-5274
ManfrediJ@cityrm.org



From: Will Thorson [mailto:will.thorson@ring.com]
Sent: Friday, August 03, 2018 4:52 PM
To: Manfredi, John <ManfrediJ@cityrm.org>
Subject: Re: Rolling Meadows National Night Out

I'll keep you in the loop on when we can hope to come to your area. Let me know if I can do anything in the meantime.

Best,
Will Thorson, Neighborhoods Marketing Rep

ring

1523 26th St
Santa Monica, CA 90404

will.thorson@ring.com

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)
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USA Today: [Police say crime drops with video doorbell](#)

On Aug 2, 2018, at 11:00 AM, Manfredi, John <ManfrediJ@cityrm.org> wrote:

Yes, we are interested

Get [Outlook for iOS](#)

On Thu, Aug 2, 2018 at 8:38 AM -0500, "Will Thorson" <will.thorson@ring.com> wrote:

Hi John,

The Neighbors App is connected with our Neighbors Portal for Law Enforcement which is an exclusive Police Platform which allows departments to see all the alerts posted in your jurisdiction, communicate with your citizens, and even request video if there has been an incident. I've attached more information below.

Currently, we're rolling out the Portal state by state and we've just finished a run of meetings in Florida on-boarding 40 departments including Miami-Dade and Orlando. We're working to on-board every department that is interested but I currently don't have a time estimate of when we'll be in your area. If you think your department will be interested please let me know and I'll add you to the short list.

I should also mention the the Portal is 100% free.

Let me know what you think,
Will Thorson, Neighborhoods Marketing Rep

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Manfredi, John

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Thursday, January 03, 2019 12:29 PM
To: Manfredi, John
Subject: Ring Law Enforcement Portal

Good Afternoon Sgt Manfredi,

Thanks for reaching out to us. I see you are interested in learning more about Rings Law Enforcement Portal. I do have record that you were speaking with a former colleague of mine. I would be happy to fill in the gap and provide you all the necessary information to have your department have access to this Portal.

I usually like to try and setup webinar meetings so that I may present my screen. Is this something you are able to do?

Please click the link to see my available schedule below, choose a day and time that works best for you to speak.

modestine.youcanbook.me

Thanks and I look forward to connecting with you.

--

Anthony Modestine
Neighborhood's Training Manager



1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

Reducing Crime in Newark NJ: [Newark Protect Project](#)
Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)
LA Times: [Ring modernized the doorbell, then went to war against crime](#)
USA Today: [Police say crime drops with video doorbell](#)

Manfredi, John

From: Manfredi, John
Sent: Thursday, January 03, 2019 12:42 PM
To: Anthony Modestine
Subject: Re: Ring Law Enforcement Portal

Hello Anthony!

Thanks for getting back to me. I will look at my schedule and yours and pick a date that works for both of us. Thank you for your time. I return to duty tonight and will get back to you by the morning.

Thanks,

John

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On Thu, Jan 3, 2019 at 12:28 PM -0600, "Anthony Modestine" <anthony.modestine@ring.com> wrote:

Good Afternoon Sgt Manfredi,

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modestine.youcanbook.me

Thanks and I look forward to connecting with you.

--

Anthony Modestine
Neighborhood's Training Manager



1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

Shark Tank: Shark Tank's Biggest Company (password: ring)
LA Times: Ring modernized the doorbell, then went to war against crime
USA Today: Police say crime drops with video doorbell

Manfredi, John

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Thursday, January 03, 2019 3:25 PM
To: Manfredi, John
Subject: Re: Ring Law Enforcement Portal

Great, sounds good. I will talk with you soon.

On Thu, Jan 3, 2019 at 1:41 PM Manfredi, John <ManfrediJ@cityrm.org> wrote:
Hello Anthony!

Thanks for getting back to me. I will look at my schedule and yours and pick a date that works for both of us. Thank you for your time. I return to duty tonight and will get back to you by the morning.

Thanks,

John

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modestine.youcanbook.me

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Anthony Modestine
Neighborhood's Training Manager



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Malvern, PA 19355

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Anthony Modestine
Neighborhood's Training Manager



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Malvern, PA 19355

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LA Times: Ring modernized the doorbell, then went to war against crime
USA Today: Police say crime drops with video doorbell

Manfredi, John

From: Will Thorson <will.thorson@ring.com>
Sent: Thursday, January 03, 2019 3:27 PM
To: Manfredi, John
Subject: Re: Rolling Meadows National Night Out-Question

Hi John,

Happy New Year. I hear you are already being helped by my colleague Anthony. He'll be happy to help with anything you made need.

Thanks for reaching back your and looking forward to helping reduce crime in your city.

—
Will Thorson, Neighborhoods Marketing Rep



1523 26th St
Santa Monica, CA 90404

will.thorson@ring.com

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Sgt. John Manfredi
Rolling Meadows Police Department
3600 Kirchoff Rd.
Rolling Meadows, IL 60008
Direct Line: 847-870-2642
Dept: 847-255-2416
Fax: 847-577-5274
ManfrediJ@cityrm.org

<image003.jpg>

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Best,
Will Thorson, Neighborhoods Marketing Rep

<image002.png>
1523 26th St
Santa Monica, CA 90404

will.thorson@ring.com

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Yes, we are interested

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Manfredi, John

From: Manfredi, John
Sent: Friday, January 04, 2019 12:11 AM
To: Anthony Modestine
Subject: RE: Ring Law Enforcement Portal

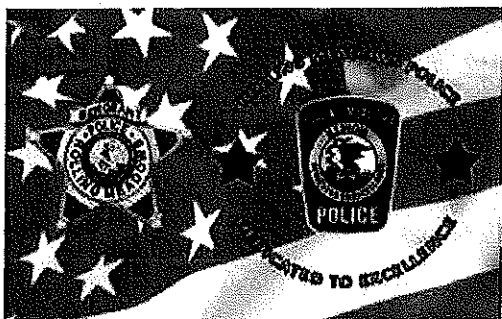
Hi Anthony,

I have us booked for Tuesday at noon. I look forward to talking to you.

Thanks,

John

Sgt. John Manfredi
Rolling Meadows Police Department
3600 Kirchoff Rd.
Rolling Meadows, IL 60008
Direct Line: 847-870-2642
Dept: 847-255-2416
Fax: 847-577-5274
ManfrediJ@cityrm.org



From: Anthony Modestine [mailto:anthony.modestine@ring.com]
Sent: Thursday, January 03, 2019 3:25 PM
To: Manfredi, John <ManfrediJ@cityrm.org>
Subject: Re: Ring Law Enforcement Portal

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Thanks,

John

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modestine.youcanbook.me

Thanks and I look forward to connecting with you.

Anthony Modestine
Neighborhood's Training Manager



1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

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Anthony Modestine
Neighborhood's Training Manager

ring

1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

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USA Today: Police say crime drops with video doorbell

Manfredi, John

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Sunday, January 06, 2019 1:39 PM
To: Manfredi, John
Subject: Re: Ring Law Enforcement Portal

Thanks and I look forward to connecting with you then!

On Fri, Jan 4, 2019 at 1:11 AM Manfredi, John <ManfrediJ@cityrm.org> wrote:

Hi Anthony,

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Thanks,

John

Sgt. John Manfredi

Rolling Meadows Police Department

3600 Kirchoff Rd.

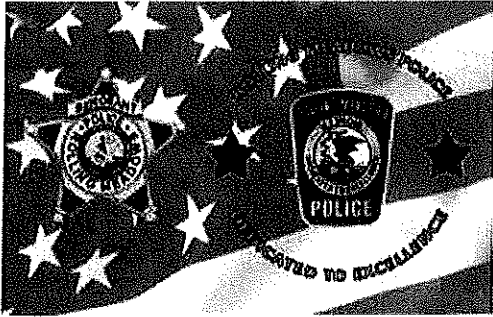
Rolling Meadows, IL 60008

Direct Line: 847-870-2642

Dept: 847-255-2416

Fax: 847-577-5274

ManfrediJ@cityrm.org



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John

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--
Anthony Modestine

Neighborhood's Training Manager



1200 Atwater Dr Ste 225

Malvern, PA 19355

Anthony.Modestine@ring.com

Reducing Crime in Newark NJ: [Newark Protect Project](#)

Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

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Manfredi, John

From: Manfredi, John
Sent: Sunday, January 06, 2019 2:14 PM
To: Anthony Modestine
Subject: Re: Ring Law Enforcement Portal

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Thanks again,
John

Get Outlook for iOS

On Sun, Jan 6, 2019 at 1:39 PM -0600, "Anthony Modestine" <anthony.modestine@ring.com> wrote:

Thanks and I look forward to connecting with you then!

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Thanks,

John

Sgt. John Manfredi

Rolling Meadows Police Department

3600 Kirchoff Rd.

Rolling Meadows, IL 60008

Direct Line: 847-870-2642

Dept: 847-255-2416

Fax: 847-577-5274

ManfrediJ@cityrm.org



From: Anthony Modestine [mailto:anthony.modestine@ring.com]

Sent: Thursday, January 03, 2019 3:25 PM

To: Manfredi, John <ManfrediJ@cityrm.org>

Subject: Re: Ring Law Enforcement Portal

Great, sounds good. I will talk with you soon.

On Thu, Jan 3, 2019 at 1:41 PM Manfredi, John <ManfrediJ@cityrm.org> wrote:

Hello Anthony!

Thanks for getting back to me. I will look at my schedule and yours and pick a date that works for both of us. Thank you for your time. I return to duty tonight and will get back to you by the morning.

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modestine.youcanbook.me

Thanks and I look forward to connecting with you.

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Neighborhood's Training Manager

The Ring logo, consisting of the word "ring" in a lowercase, sans-serif font.

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From: Manfredi, John
Sent: Monday, January 07, 2019 10:30 AM
To: Anthony Modestine
Subject: Re: Ring Law Enforcement Portal

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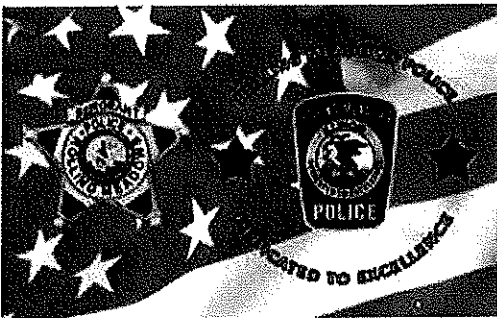
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ManfrediJ@cityrm.org



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Sent: Thursday, January 03, 2019 3:25 PM

To: Manfredi, John <ManfrediJ@cityrm.org>

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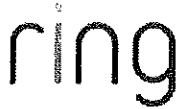
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Manfredi, John

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USA Today: Police say crime drops with video doorbell

Manfredi, John

From: Manfredi, John
Sent: Tuesday, January 08, 2019 4:30 AM
To: Anthony Modestine
Subject: RE: Ring Law Enforcement Portal

Hi Anthony,

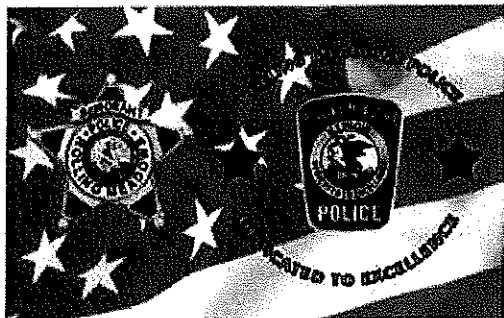
I rebooked for the 18th at 8am central time. I am working the night before and have nothing planned on that day. I am hoping this is it! HAHA.

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Sgt. John Manfredi
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ManfrediJ@cityrm.org



From: Anthony Modestine [mailto:anthony.modestine@ring.com]
Sent: Monday, January 07, 2019 11:26 AM
To: Manfredi, John <ManfrediJ@cityrm.org>
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Get Outlook for iOS

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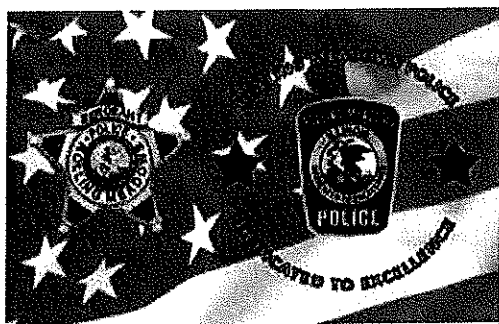
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ManfrediJ@cityrm.org



From: Anthony Modestine [mailto:anthony.modestine@ring.com]

Sent: Thursday, January 03, 2019 3:25 PM

To: Manfredi, John <ManfrediJ@cityrm.org>

Subject: Re: Ring Law Enforcement Portal

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From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Tuesday, January 08, 2019 8:29 AM
To: Manfredi, John
Subject: Re: Ring Law Enforcement Portal

Haha trust me you are not the first to reschedule multiple times. Your job is completely unpredictable so if this date does not work I can also stay later at the office to present this overview to you.

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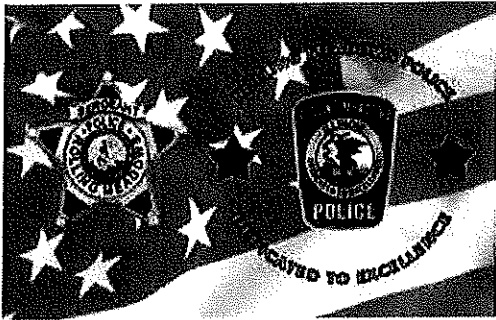
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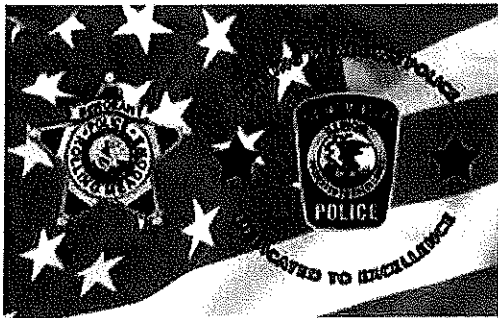
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I usually like to try and setup webinar meetings so that I may present my screen. Is this something you are able to do?

Please click the link to see my available schedule below, choose a day and time that works best for you to speak.

modestine.youcanbook.me

Thanks and I look forward to connecting with you.

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Anthony Modestine

Neighborhood's Training Manager



1200 Atwater Dr Ste 225

Malvern, PA 19355

Anthony.Modestine@ring.com

Reducing Crime in Newark NJ: [Newark Protect Project](#)

Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

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Manfredi, John

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Wednesday, January 16, 2019 7:57 AM
To: Manfredi, John
Subject: Re: Ring Law Enforcement Portal

Good Morning John,

I am looking at the schedule and saw I never took down our meeting for today which you mention you rescheduled for Friday the 18th at 8am central time. I am actually not seeing this booked on my calendar and the slot is already booked at that time frame. Not exactly sure what happen here, How about you give me a when you are available today and we can find a spot for you ASAP.

My cell - [REDACTED]

On Tue, Jan 8, 2019 at 9:29 AM Anthony Modestine <anthony.modestine@ring.com> wrote:
Haha trust me you are not the first to reschedule multiple times. Your job is completely unpredictable so if this date does not work I can also stay later at the office to present this overview to you.

On Tue, Jan 8, 2019 at 5:29 AM Manfredi, John <ManfrediJ@cityrm.org> wrote:

Hi Anthony,

I rebooked for the 18th at 8am central time. I am working the night before and have nothing planned on that day. I am hoping this is it! HAHA.

Thanks again and sorry for the first cancelation.

Respectfully,

John

Sgt. John Manfredi

Rolling Meadows Police Department

3600 Kirchoff Rd.

Rolling Meadows, IL 60008

Direct Line: 847-870-2642

Dept: 847-255-2416

Fax: 847-577-5274

ManfredIJ@cityrm.org



From: Anthony Modestine [mailto:anthony.modestine@ring.com]

Sent: Monday, January 07, 2019 11:26 AM

To: Manfredi, John <ManfredIJ@cityrm.org>

Subject: Re: Ring Law Enforcement Portal

Completely understand.

<https://modestine.youcanbook.me>

Talk to you soon.

On Mon, Jan 7, 2019 at 11:30 AM Manfredi, John <ManfredIJ@cityrm.org> wrote:

Hi Anthony,

Could you send me your schedule again. Another matter is taking precedent and I need to reschedule for next week.

My apologies.

Respectfully,

John

Get Outlook for iOS

On Sun, Jan 6, 2019 at 2:14 PM -0600, "Manfredi, John" <ManfrediJ@cityrm.org> wrote:

I saw invitation updated. What time, and I will be the only one speaking with you.

Thanks again,

John

Get Outlook for iOS

On Sun, Jan 6, 2019 at 1:39 PM -0600, "Anthony Modestine" <anthony.modestine@ring.com> wrote:

Thanks and I look forward to connecting with you then!

On Fri, Jan 4, 2019 at 1:11 AM Manfredi, John <ManfrediJ@cityrm.org> wrote:

Hi Anthony,

I have us booked for Tuesday at noon. I look forward to talking to you.

Thanks,

John

Sgt. John Manfredi

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Direct Line: 847-870-2642

Dept: 847-255-2416

Fax: 847-577-5274

ManfrediJ@cityrm.org



From: Anthony Modestine [mailto:anthony.modestine@ring.com]

Sent: Thursday, January 03, 2019 3:25 PM

To: Manfredi, John <ManfrediJ@cityrm.org>

Subject: Re: Ring Law Enforcement Portal

Great, sounds good. I will talk with you soon.

On Thu, Jan 3, 2019 at 1:41 PM Manfredi, John <ManfrediJ@cityrm.org> wrote:

Hello Anthony!

Thanks for getting back to me. I will look at my schedule and yours and pick a date that works for both of us. Thank you for your time. I return to duty tonight and will get back to you by the morning.

Thanks,

John

Get [Outlook for iOS](#)

On Thu, Jan 3, 2019 at 12:28 PM -0600, "Anthony Modestine" <anthony.modestine@ring.com> wrote:

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Manfredi, John

From: Google Calendar <calendar-notification@google.com> on behalf of anthony.modestine@ring.com
Sent: Wednesday, January 16, 2019 8:49 AM
To: Manfredi, John
Subject: Invitation: Rolling Meadows - Ring Portal @ Mon Jan 28, 2019 12pm - 1pm (EST) (manfredij@cityrm.org)
Attachments: attachment.ics; invite.ics

[more details »](#)

Rolling Meadows - Ring Portal

When Mon Jan 28, 2019 12pm – 1pm Eastern Time - New York

Joining info meet.google.com/khi-axbt-yig

Or dial: +1 781-342-1776 PIN: 465839055#

Calendar manfredij@cityrm.org

Who

- anthony.modestine@ring.com - organizer
- manfredij@cityrm.org

Going (manfredij@cityrm.org)? **Yes** - **Maybe** - **No** [more options »](#)

Invitation from [Google Calendar](#)

You are receiving this courtesy email at the account manfredij@cityrm.org because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to modify your RSVP response. [Learn More](#).

Manfredi, John

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Monday, January 28, 2019 1:49 PM
To: Manfredi, John
Subject: Ring<>Rolling Meadows MOU Review.
Attachments: Ring Subsidy Partnership.pdf; Ring Neighbors Portal MOU Rolling Meadows PD - IL.docx

Hi John,

Thanks again for taking the time to speak with me this afternoon and glad we were finally able to sync up!

We're excited at the prospect of working partnering with the Rolling Meadows Police Department to reduce crime and engage citizens through the Neighbors platform.

To recap some program highlights:

Neighbors by Ring is the free smartphone app that allows citizens to upload videos, photos and alerts related to crime and safety and share them with their neighbors. You do not need Ring cameras to use this app.

The Neighbors Law Enforcement Portal allows your agency to view and comment on these posts in real-time, directly engage citizens and create neighborhood alerts that are targeted to neighbors in specific geographic areas.

On the investigative side, the portal allows you to see an active camera map of all the Ring devices in your community and directly request relevant video when a crime is committed. All of this is provided to law enforcement and the community at no cost.

We will create a Rolling Meadows Police-specific download link for the app. Anytime someone uses the link to download the neighbors app, Rolling Meadows PD gets credit. For every 20 downloads, we send you another device. We are willing to work with the police department, local foundations or the city on a subsidy program to help get additional cameras into the community.

For your community, we offer a subsidy program which is a partnership between Ring and the city that offers residents exclusive discounts on Ring Security Products. With an investment of \$50 from the city per household, Ring will match this, offering the resident a \$100 off coupon on a Ring device of their choosing. (Attached below is more detailed information) Please let me know if this is something you are interested in, I would be happy to do an intro to Stacey Cooke who runs the subsidy program.

Your department specific discount code for law enforcement personnel is [REDACTED] use this code with your department email address (@cityrm.org) to receive \$50 off per device. (Excluding Ring Classic and bundled products)

Please let me know if you have any questions or concerns with the MOU, I would be happy to address them. Again if this does need to go to City Council for review I would like to sync in Morgan who is our PR coordinator.

Thanks and I look forward to reconnecting soon!

--
Anthony Modestine
Neighborhood's Training Manager



1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

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Manfredi, John

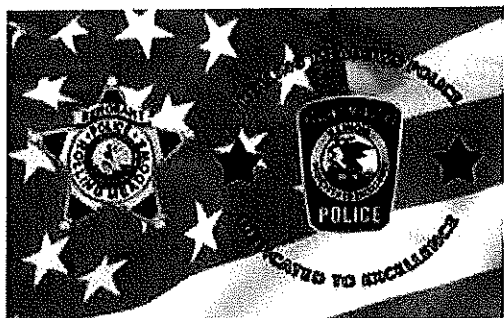
From: Manfredi, John
Sent: Monday, January 28, 2019 2:10 PM
To: Anthony Modestine
Subject: RE: Ring<>Rolling Meadows MOU Review.

Hi Anthony.

I just got it signed. Would you like me to PDF it and send back to you.

John

Sgt. John Manfredi
Rolling Meadows Police Department
3600 Kirchoff Rd.
Rolling Meadows, IL 60008
Direct Line: 847-870-2642
Dept: 847-255-2416
Fax: 847-577-5274
ManfrediJ@cityrm.org



From: Anthony Modestine [mailto:anthony.modestine@ring.com]
Sent: Monday, January 28, 2019 1:49 PM
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Amazing!! This has to be the fast MOU ever signed!

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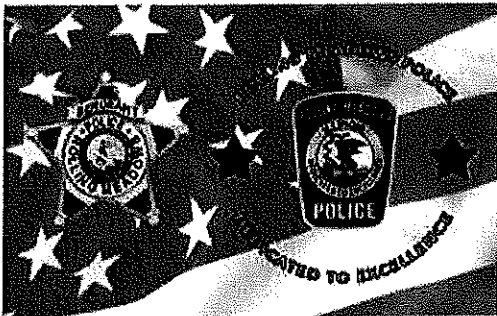
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Awesome, I will forward it in a few minutes. Please send me back the copy when it is signed by your representative.

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John

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USA Today: Police say crime drops with video doorbell

This message was sent from the City of Rolling Meadows, Illinois

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--
Anthony Modestine
Neighborhood's Training Manager



1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

Reducing Crime in Newark NJ: Newark Protect Project

Shark Tank: Shark Tank's Biggest Company (password: ring)

LA Times: Ring modernized the doorbell, then went to war against crime

USA Today: Police say crime drops with video doorbell

Manfredi, John

From: Manfredi, John
Sent: Monday, January 28, 2019 2:26 PM
To: Anthony Modestine
Subject: RE: ROLLING MEADOWS RING AGREEMENT
Attachments: RING AGREEMENT.pdf

Anthony,

As promised, here is the signed MOU. Please send us back a copy when it is signed by your respective agent.

Thanks again,

John

Sgt. John Manfredi
Rolling Meadows Police Department
3600 Kirchoff Rd.
Rolling Meadows, IL 60008
Direct Line: 847-870-2642
Dept: 847-255-2416
Fax: 847-577-5274
ManfrediJ@cityrm.org



From: Anthony Modestine [mailto:anthony.modestine@ring.com]
Sent: Monday, January 28, 2019 2:12 PM
To: Manfredi, John <ManfrediJ@cityrm.org>
Subject: Re: Ring<>Rolling Meadows MOU Review.

Amazing!! This has to be the fast MOU ever signed!

If you could email that back that would be great. I will need to send over to Ring and Amazon legal to for signature and filing. The process for our webinar onboarding might take a couple weeks but will try and get you up and running as soon as possible!

On Mon, Jan 28, 2019 at 3:10 PM Manfredi, John <ManfrediJ@cityrm.org> wrote:

Hi Anthony.

I just got it signed. Would you like me to PDF it and send back to you.

John

Sgt. John Manfredi

Rolling Meadows Police Department

3600 Kirchoff Rd.

Rolling Meadows, IL 60008

Direct Line: 847-870-2642

Dept: 847-255-2416

Fax: 847-577-5274

ManfrediJ@cityrm.org



From: Anthony Modestine [mailto:anthony.modestine@ring.com]

Sent: Monday, January 28, 2019 1:49 PM

To: Manfredi, John <ManfrediJ@cityrm.org>

Subject: Ring<>Rolling Meadows MOU Review.

Hi John,

Thanks again for taking the time to speak with me this afternoon and glad we were finally able to sync up!

We're excited at the prospect of working partnering with the Rolling Meadows Police Department to reduce crime and engage citizens through the Neighbors platform.

To recap some program highlights:

Neighbors by Ring is the free smartphone app that allows citizens to upload videos, photos and alerts related to crime and safety and share them with their neighbors. You do not need Ring cameras to use this app.

The Neighbors Law Enforcement Portal allows your agency to view and comment on these posts in real-time, directly engage citizens and create neighborhood alerts that are targeted to neighbors in specific geographic areas.

On the investigative side, the portal allows you to see an active camera map of all the Ring devices in your community and directly request relevant video when a crime is committed. All of this is provided to law enforcement and the community at no cost.

We will create a Rolling Meadows Police-specific download link for the app. Anytime someone uses the link to download the neighbors app, Rolling Meadows PD gets credit. For every 20 downloads, we send you another device. We are willing to work with the police department, local foundations or the city on a subsidy program to help get additional cameras into the community.

For your community, we offer a subsidy program which is a partnership between Ring and the city that offers residents exclusive discounts on Ring Security Products. With an investment of \$50 from the city per household, Ring will match this, offering the resident a \$100 off coupon on a Ring device of their choosing. (Attached below is more detailed information) Please let me know if this is something you are interested in, I would be happy to do an intro to Stacey Cooke who runs the subsidy program.

Your department specific discount code for law enforcement personnel is [REDACTED] use this code with your department email address (@cityrm.org) to receive \$50 off per device. (Excluding Ring Classic and bundled products)

Please let me know if you have any questions or concerns with the MOU, I would be happy to address them. Again if this does need to go to City Council for review I would like to sync in Morgan who is our PR coordinator.

Thanks and I look forward to reconnecting soon!

--

Anthony Modestine

Neighborhood's Training Manager



1200 Atwater Dr Ste 225

Malvern, PA 19355

Anthony.Modestine@ring.com

Reducing Crime in Newark NJ: Newark Protect Project

Shark Tank: Shark Tank's Biggest Company (password: ring)

LA Times: Ring modernized the doorbell, then went to war against crime

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USA Today: Police say crime drops with video doorbell

Manfredi, John

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Tuesday, January 29, 2019 3:10 PM
To: Manfredi, John
Subject: New MOU
Attachments: Ring Neighbors Portal MOU Rolling Meadows PD' - IL V2.docx

Hey John,

I do apologize for the mishap. Hopefully this one comes across to you okay!

--

Anthony Modestine
Neighborhood's Training Manager



1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

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Manfredi, John

From: Manfredi, John
Sent: Tuesday, January 29, 2019 3:20 PM
To: Anthony Modestine
Subject: RE: New MOU

Hi Anthony,

Yes, this one printed without the cross off. My Chief is out to lunch, when he returns, I will have him sign it.

Thanks again,

John

Sgt. John Manfredi
Rolling Meadows Police Department
3600 Kirchoff Rd.
Rolling Meadows, IL 60008
Direct Line: 847-870-2642
Dept: 847-255-2416
Fax: 847-577-5274
ManfrediJ@cityrm.org



From: Anthony Modestine [mailto:anthony.modestine@ring.com]
Sent: Tuesday, January 29, 2019 3:10 PM
To: Manfredi, John <ManfrediJ@cityrm.org>
Subject: New MOU

Hey John,

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Anthony Modestine
Neighborhood's Training Manager

ring

1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

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Manfredi, John

From: Manfredi, John
Sent: Tuesday, January 29, 2019 3:58 PM
To: Anthony Modestine
Subject: RE: New MOU
Attachments: RING AGREEMENT-NEW.pdf

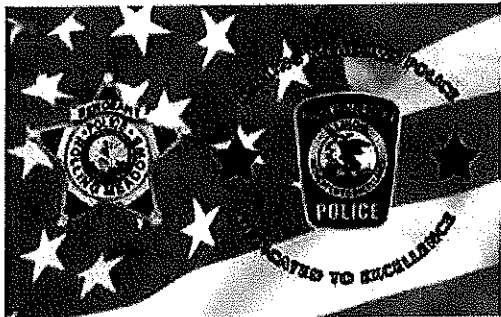
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Thanks,

John

Sgt. John Manfredi
Rolling Meadows Police Department
3600 Kirchoff Rd.
Rolling Meadows, IL 60008
Direct Line: 847-870-2642
Dept: 847-255-2416
Fax: 847-577-5274
ManfrediJ@cityrm.org



From: Anthony Modestine [mailto:anthony.modestine@ring.com]
Sent: Tuesday, January 29, 2019 3:24 PM
To: Manfredi, John <ManfrediJ@cityrm.org>
Subject: Re: New MOU

Awesome, thank you!

On Tue, Jan 29, 2019 at 4:19 PM Manfredi, John <ManfrediJ@cityrm.org> wrote:

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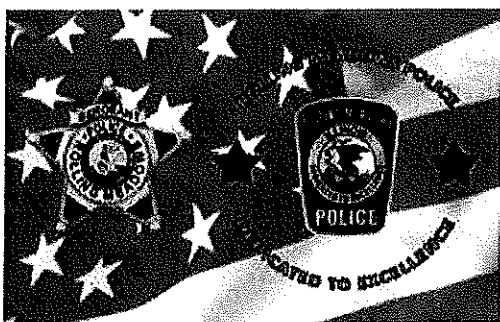
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ring

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LA Times: Ring modernized the doorbell, then went to war against crime
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Manfredi, John

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Wednesday, January 30, 2019 8:14 AM
To: Manfredi, John
Subject: Re: New MOU

Thanks John, sent this over last night. Will reach out soon with signed copy and some info on the next steps to move forward!

On Tue, Jan 29, 2019 at 4:57 PM Manfredi, John <ManfrediJ@cityrm.org> wrote:

Anthony,

Here is the new revised agreement. Please send us back the signed copy.

Thanks,

John

Sgt. John Manfredi

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3600 Kirchoff Rd.

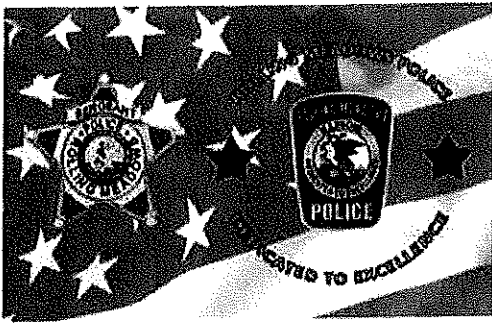
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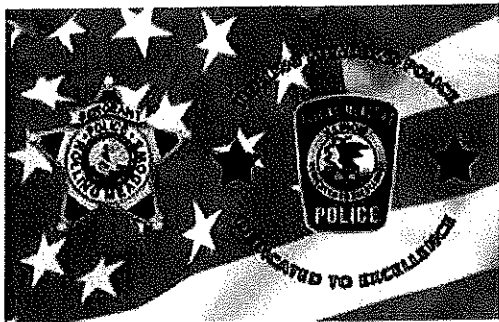
Rolling Meadows, IL 60008

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Fax: 847-577-5274

ManfredIJ@cityrm.org



From: Anthony Modestine [mailto:anthony.modestine@ring.com]

Sent: Tuesday, January 29, 2019 3:10 PM

To: Manfredi, John <ManfredIJ@cityrm.org>

Subject: New MOU

Hey John,

I do apologize for the mishap. Hopefully this one comes across to you okay!

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Anthony Modestine

Neighborhood's Training Manager



1200 Atwater Dr Ste 225

Malvern, PA 19355

Anthony.Modestine@ring.com

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USA Today: Police say crime drops with video doorbell

Manfredi, John

From: Manfredi, John
Sent: Wednesday, January 30, 2019 9:07 AM
To: Anthony Modestine
Subject: Re: New MOU

Thanks Anthony

Get [Outlook for iOS](#)

On Wed, Jan 30, 2019 at 8:14 AM -0600, "Anthony Modestine" <anthony.modestine@ring.com> wrote:

Thanks John, sent this over last night. Will reach out soon with signed copy and some info on the next steps to move forward!

On Tue, Jan 29, 2019 at 4:57 PM Manfredi, John <ManfrediJ@cityrm.org> wrote:

Anthony,

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Sgt. John Manfredi

Rolling Meadows Police Department

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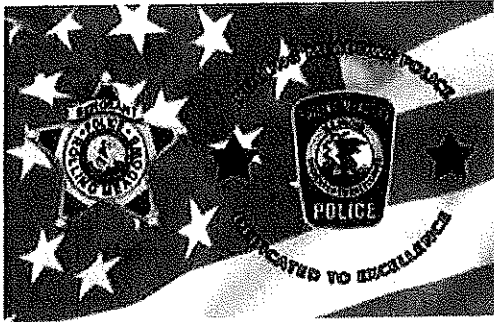
Rolling Meadows, IL 60008

Direct Line: 847-870-2642

Dept: 847-255-2416

Fax: 847-577-5274

ManfrediJ@cityrm.org



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Sent: Tuesday, January 29, 2019 3:24 PM
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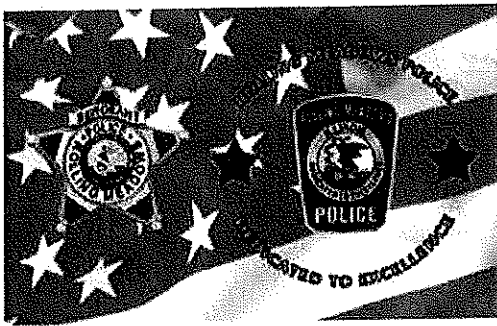
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ring

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Manfredi, John

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Tuesday, February 05, 2019 1:31 PM
To: Manfredi, John
Subject: Ring<>Rolling Meadows Onboarding.
Attachments: Rolling Meadows MOU 28jan19 (1).pdf

Sgt Manfredi- Great news! The MOU agreement is fully signed. Attached are the documents for your records.

I will actually be Account Manager moving forward. Next step would be to set up a 1 hour webinar with you and all the key stakeholders for your Portal Onboarding. The Portal Onboarding is train-the-trainer style so we only require the following people to join:

1. Partnership Coordinator - main champion for the Ring partnership
2. Press/Media Coordinator - typically the PIO who will coordinate the initial partnership announcement and ongoing PR
Name:
3. Social Media Coordinator - person(s) in the department who manages comments on Facebook, Twitter, NextDoor, etc (if different from #2)
Name:
4. Investigative Coordinator - your resident expert when the department wants to send a video request. This person will be trained on best practices for ensuring the maximum participation and sharing of video.
Name:
5. Community Relations Coordinator - person who oversees the team that interfaces with the community at events, HOA meetings, Neighborhood Watch meetings, etc.
Name:

Involvement by each of these groups is essential for active community participation (specifically on video requests) and overall long-term success of the partnership.

Lastly, please ensure you have access to a computer so we can screen share the Portal with you.

I have availability next Monday the 25th at 10am EST or Tuesday the 26th a 10am EST. Let me know if we can make one of these times work.

Thanks!

--

Anthony Modestine
Neighborhood's Training Manager



1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

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USA Today: Police say crime drops with video doorbell

Manfredi, John

From: Manfredi, John
Sent: Wednesday, February 06, 2019 9:30 AM
To: Anthony Modestine
Subject: RE: Ring<>Rolling Meadows Onboarding.

Hi Anthony,

Possibly the 25th I have to see if a detective will be available as you requested. The other portion is all me, press, social media, etc... so that is not an issue. It would be me and the detective liaison that would be attending the training. I should have a definite answer later today.

Thanks,

John

Sgt. John Manfredi
Rolling Meadows Police Department
3600 Kirchoff Rd.
Rolling Meadows, IL 60008
Direct Line: 847-870-2642
Dept: 847-255-2416
Fax: 847-577-5274
ManfrediJ@cityrm.org



From: Anthony Modestine [mailto:anthony.modestine@ring.com]
Sent: Tuesday, February 05, 2019 1:31 PM
To: Manfredi, John <ManfrediJ@cityrm.org>
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Manfredi, John

From: Manfredi, John
Sent: Wednesday, February 06, 2019 9:35 AM
To: Cook, Daniel
Subject: RING LAW ENFORCEMENT PORTAL

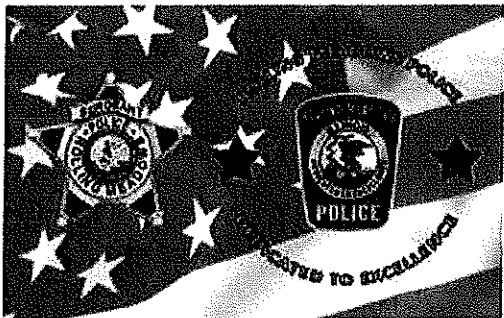
Hi Dan,

We are going to be partnering with RING for the law enforcement portal that I was trying to get since day 1 before Aurora got it. It finally has happened. Do you have a Detective in mind that would like to be the liaison with me for the portal. I have to provide a date to the rep for the 25th or 26th of February for the quick overview at 10am until about 11ish.

Thanks,

John

Sgt. John Manfredi
Rolling Meadows Police Department
3600 Kirchoff Rd.
Rolling Meadows, IL 60008
Direct Line: 847-870-2642
Dept: 847-255-2416
Fax: 847-577-5274
ManfrediJ@cityrm.org



Manfredi, John

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Wednesday, February 06, 2019 10:13 AM
To: Manfredi, John
Subject: Re: Ring<>Rolling Meadows Onboarding.

Okay great, I will hold it for now until I get a definitive answer.

On Wed, Feb 6, 2019 at 10:30 AM Manfredi, John <ManfrediJ@cityrm.org> wrote:

Hi Anthony,

Possibly the 25th I have to see if a detective will be available as you requested. The other portion is all me, press, social media, etc... so that is not an issue. It would be me and the detective liaison that would be attending the training. I should have a definite answer later today.

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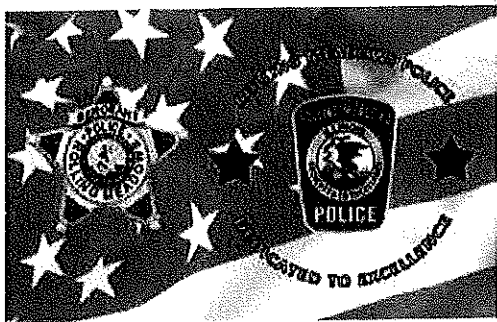
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Involvement by each of these groups is essential for active community participation (specifically on video requests) and overall long-term success of the partnership.

Lastly, please ensure you have access to a computer so we can screen share the Portal with you.

I have availability next Monday the 25th at 10am EST or Tuesday the 26th a 10am EST. Let me know if we can make one of these times work.

Thanks!

Anthony Modestine

Neighborhood's Training Manager



1200 Atwater Dr Ste 225

Malvern, PA 19355

Anthony.Modestine@ring.com

Reducing Crime in Newark NJ: [Newark Protect Project](#)

Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

This message was sent from the City of Rolling Meadows, Illinois

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--
Anthony Modestine
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Manfredi, John

From: Manfredi, John
Sent: Wednesday, February 06, 2019 1:19 PM
To: Cook, Daniel
Subject: Re: RING LAW ENFORCEMENT PORTAL

Being able to see what cameras are in the area like if there was a burglary you would know what ring camera is associated to the area of that burglary so the detective liaison would be able to request that footage from the doorbell or camera to use for his or her case.

The training is minimal it's just to teach the detective how to make the request. if you recall, you sent that email along time ago in reference to Aurora being the first agency to access the cameras and you had said oh that would be a great thing. this is what it is I've been trying to get it for quite a long time before Aurora and we finally got on board.

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On Wed, Feb 6, 2019 at 9:42 AM -0600, "Cook, Daniel" <CookD@cityrm.org> wrote:

What does it involve?

From: Manfredi, John
Sent: Wednesday, February 06, 2019 9:35 AM
To: Cook, Daniel <CookD@cityrm.org>
Subject: RING LAW ENFORCEMENT PORTAL

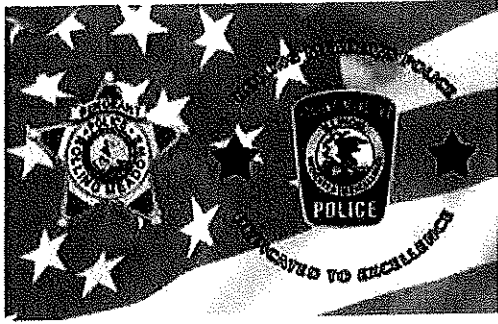
Hi Dan,

We are going to be partnering with RING for the law enforcement portal that I was trying to get since day 1 before Aurora got it. It finally has happened. Do you have a Detective in mind that would like to be the liaison with me for the portal. I have to provide a date to the rep for the 25th or 26th of February for the quick overview at 10am until about 11ish.

Thanks,

John

Sgt. John Manfredi
Rolling Meadows Police Department
3600 Kirchoff Rd.
Rolling Meadows, IL 60008
Direct Line: 847-870-2642
Dept: 847-255-2416
Fax: 847-577-5274
ManfrediJ@cityrm.org



Manfredi, John

From: Cook, Daniel
Sent: Wednesday, February 06, 2019 1:20 PM
To: Manfredi, John
Subject: RE: RING LAW ENFORCEMENT PORTAL

I know what it is, I was interested in what the training was. It'll be Chraca.

From: Manfredi, John
Sent: Wednesday, February 06, 2019 1:19 PM
To: Cook, Daniel <CookD@cityrm.org>
Subject: Re: RING LAW ENFORCEMENT PORTAL

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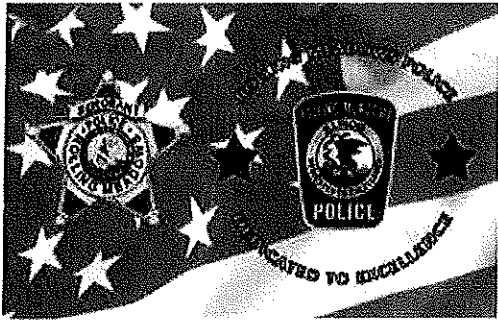
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Fax: 847-577-5274
ManfrediJ@cityrm.org



Manfredi, John

From: Cook, Daniel
Sent: Wednesday, February 06, 2019 1:32 PM
To: Manfredi, John
Subject: RE: RING LAW ENFORCEMENT PORTAL

Can you go straight to Chraca? I told him he'd be involved.
Thanks

From: Manfredi, John
Sent: Wednesday, February 06, 2019 1:30 PM
To: Cook, Daniel <CookD@cityrm.org>
Subject: Re: RING LAW ENFORCEMENT PORTAL

Ok, cool. Thanks. What day, 25 or 26

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Sent: Wednesday, February 06, 2019 1:19 PM
To: Cook, Daniel <CookD@cityrm.org>
Subject: Re: RING LAW ENFORCEMENT PORTAL

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Dept: 847-255-2416
Fax: 847-577-5274
ManfrediJ@cityrm.org



Manfredi, John

From: Chraca, Steve
Sent: Wednesday, February 06, 2019 3:04 PM
To: Manfredi, John
Subject: RE: RING PORTAL

-Sgt.

Either day is good for me. Let say the 25th?

Thanks,

Steve

From: Manfredi, John
Sent: Wednesday, February 06, 2019 1:50 PM
To: Chraca, Steve <chracas@cityrm.org>
Subject: RING PORTAL

Steve,

Reference what Dan just spoke to you about. Would the 25th or 26th at 9 am work better for you. Which day?

John

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Manfredi, John

From: Google Calendar <calendar-notification@google.com> on behalf of anthony.modestine@ring.com
Sent: Thursday, February 07, 2019 10:13 AM
To: Manfredi, John; morgan.culbertson@ring.com
Subject: Invitation: Onboarding Rolling MeadowsPD - AL 2/25 @10am EST @ Mon Feb 25, 2019 10am - 11am (EST) (manfredij@cityrm.org)
Attachments: attachment.ics; invite.ics

[more details »](#)

Onboarding Rolling MeadowsPD - AL 2/25 @10am EST

When Mon Feb 25, 2019 10am – 11am Eastern Time - New York

Calendar manfredij@cityrm.org

Who

- anthony.modestine@ring.com - organizer
- morgan.culbertson@ring.com
- manfredij@cityrm.org

We're excited to move forward with our partnership and onboard your key stakeholders onto the Neighbors Portal.

I will be your Account Manager and will be leading your onboarding/training and supporting you moving forward. Please ensure you all have access to a computer so we can screen share the Portal with you. Reminder that this Onboarding is train-the-trainer style so we ask that you only include key stakeholders.

I highly recommend all attendees download the free Neighbors by Ring App.

Please use this link to join the screen share: <https://ring.zoom.us/j/838876677>

Dial by your location

+1 646 876 9923 US (New York)
+1 669 900 6833 US (San Jose)
+1 877 853 5257 US Toll-free
+1 855 880 1246 US Toll-free

Meeting ID: 838 876 677

Going (manfredij@cityrm.org)? **Yes - Maybe - No** [more options »](#)

Invitation from [Google Calendar](#)

You are receiving this courtesy email at the account manfredij@cityrm.org because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to modify your RSVP response. [Learn More](#).

Manfredi, John

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Tuesday, February 19, 2019 10:53 AM
To: Manfredi, John; Morgan Culbertson
Subject: PR Materials Rolling Meadows PD - (IL) Joins Neighbors by Ring

CAUTION External email. Do not click links or open attachments unless you recognize the sender and/or know the content is safe.

Good Morning Sgt Manfredi,

In preparations for our onboarding next Monday the 25th I wanted to provide you the press material for yourself to get a head start on it. The press packet can be viewed and downloaded in the dropbox found [here](#) and contains the following materials;

- **Press Release Template:** Ready for you to review and customize with a quote, suggested edits to content and to incorporate into official Department release format. **Be sure to share your edits with Morgan for a quick review prior to distribution.**
- **Sample Social Media Posts & In-App Alert:** Sample content to share across your existing social media platforms in tandem with the press release and In-App alert pushed by Ring to all local Neighbors app users.
- **Talking Points & Reactive Q&A:** Internal docs to prepare Dept. spokespeople to speak about the Neighbors app and our partnership with confidence and respond to commonly asked questions we have come to expect from the press and public.
- **Neighbors App Logo & Imagery:** High-res versions of the Neighbors app logo and other contextual images approved for use in press releases, social media posts and other public communications moving forward.
- **Unique Neighbors App Download Link:** <https://download.ring.com/rollingmeadows> **Simple Text Info:** Or, simply text 'rmpd' to '555888' from your smartphone.

As a matter of practice, your portal features will be active and the In-App alert will go out to Neighbors app users and Ring device owners in your jurisdiction on the same day upon completion of your Onboarding. We will also want to review the final draft of the press release before this announcement is made public.

Let us know when you have a target date in mind and feel free to reach out with any questions in the meantime!

--
Anthony Modestine
Neighborhood's Training Manager



1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

Reducing Crime in Newark NJ: Newark Protect Project
Shark Tank: Shark Tank's Biggest Company (password: ring)
LA Times: Ring modernized the doorbell, then went to war against crime
USA Today: Police say crime drops with video doorbell

Manfredi, John

From: Manfredi, John
Sent: Tuesday, February 19, 2019 2:47 PM
To: Anthony Modestine
Subject: Re: PR Materials Rolling Meadows PD - (IL) Joins Neighbors by Ring

Thanks Anthony! I will prepare and forward to my Chief for review.

Thanks again,

John

Get [Outlook for iOS](#)

On Tue, Feb 19, 2019 at 10:53 AM -0600, "Anthony Modestine" <anthony.modestine@ring.com> wrote:

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Anthony Modestine
Neighborhood's Training Manager

ring

1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

Reducing Crime in Newark NJ: Newark Protect Project
Shark Tank: Shark Tank's Biggest Company (password: ring)
LA Times: Ring modernized the doorbell, then went to war against crime
USA Today: Police say crime drops with video doorbell

Manfredi, John

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Friday, February 22, 2019 9:34 AM
To: Manfredi, John
Subject: Re: PR Materials Rolling Meadows PD - (IL) Joins Neighbors by Ring

CAUTION External email.

Hi John,

Hope all is well. I just wanted to check in and see if you have any update on the draft Press Release? When do you think you will want to put this out?

Thanks,

Anthony Modestine
Neighborhood's Account Manager



1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

Reducing Crime in Newark NJ: [Newark Protect Project](#)
Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)
LA Times: [Ring modernized the doorbell, then went to war against crime](#)
USA Today: [Police say crime drops with video doorbell](#)



On Tue, Feb 19, 2019 at 3:47 PM Manfredi, John <ManfrediJ@cityrm.org> wrote:
Thanks Anthony! I will prepare and forward to my Chief for review.

Thanks again,

John

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